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Dear Patient,

Effective January 1, 2027, Wichryk Eye Associates will be out of network providers with Aetna. This includes Aetna Medical insurance and Aetna Vision insurance.

****If you have an Aetna supplement to your traditional Medicare, this should not affect you. ****

Q. WHY HAVE WE DECIDED TO NO LONGER PARTICIPATE WITH AETNA?

A. We have experienced ongoing challenges with Aetna, including **delays in payment, claim denials, and services being reimbursed at a lower level than originally billed**. As an independent optometry practice with a small staff, these challenges have created administrative and financial difficulties for our practice.

We understand that insurance changes can be confusing. You are still welcome to continue your eye care with us; however, your Aetna plan may provide different benefits for out-of-network providers.

Our commitment to providing you with quality eye care, personalized service, and attention to your individual needs remains unchanged. We truly value you as a patient and appreciate the trust you place in us for your eye care. We hope to continue caring for you and your family.

If you have questions, please contact **Leah at 610-965-1800 x106**.

Thank you for your understanding and continued support.

Kindly,

Antoni M. Wichryk, OD
Kristen J. Roseman, OD